

JOB DESCRIPTION

We are looking to recruit a Photocopier field engineer based at our offices in Wrexham Industrial Estate. This is a mobile role and you will be based from the Head Office.

We are an established print management solutions company with a large customer base, presenting an excellent opportunity for the right candidate. The basic salary on offer is dependent on experience + company car.

Carrying out repairs and preventative maintenance on multi-functional print/copy/scan devices - Servicing and Repairing a variety of equipment on service contracts for businesses and clients – PDI and Refurbishment of devices within the workshop - Brands include Ricoh, Canon, Konica-Minolta, Lexmark & Xerox.

JOB SPECIFICATION

You will be working alongside the workshop manager to offer excellent service to all of our customers across the UK. You are required to travel for this role.

- In order to be considered for this role you must have experience installing, maintaining and repairing at least one the brands listed above and have undertaken manufacturer training together with practical field experience.
- Good IT skills with respect to networking, driver installation and scan to folder/e-mail are a must.
- Experience in the installation and maintenance of workflow solutions such as PaperCut/Sharescan/Uniflow would be a definite advantage to the right candidate.
- You will possess and be capable of demonstrating excellent customer service skills, good geographical knowledge and good time management skills too.
- A full driving licence is required for the role.

Working hours are 8.30am - 5.00pm Monday - Thursday and 8.30am - 4.00pm Fridays.

Benefits include company car, fuel, company pension, mobile phone and laptop and an attractive remuneration package depending on experience.

If you're interested in joining our team, email your CV along with a cover letter to Gary Ryan gr@rawsondigital.co.uk